

Options Inc. Individual Job Placement 2018 Survey Results

The following is a summary of the recent completed Job Placement Survey. This survey was developed to gather insight from persons serviced by Options Supported Employment Team. The information will be used to better improve our services and ensure we are doing all that we can to meet individual job placement needs.

Of the 137 surveys sent to Individuals, Family Members, Guardians, and Social Workers 31 were returned. (23%)

I am a(n)

Individual	4	
Family Member	6	
Guardian	7	
Social Worker	10	
Other	4	Forster Provider, Care Giver

Identify the service areas for you or individual.

Supported Employment Services	30
Vocational Rehabilitation Services	0
Other	1

Results: There was 13 questions presented and the results are as follows below.

- Options services are designated to identify the individual's preferences on how services are provided?

	Responses	Percentage	Of those responding 94% Strongly Agree or Somewhat Agree
Strongly Disagree	0	0%	
Somewhat Disagree	1	3%	
Neither Agree or Disagree	0	0%	
Somewhat Agree	2	6%	
Strongly Agree	28	88%	
No Opportunity to Observe	1	3%	

- Options services provided adequate supports and training to increase job independence.

	Responses	Percentage	Of those responding 97% Strongly Agree
Strongly Disagree	0	0%	
Somewhat Disagree	1	3%	
Neither Agree or Disagree	0	0%	
Somewhat Agree	0	0%	
Strongly Agree	30	97%	
No Opportunity to Observe	0	0%	

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3. Options personnel are courteous and professional when providing support on the job.

	Responses	Percentage	Of those responding 94% Strongly Agree
Strongly Disagree	0	0%	
Somewhat Disagree	0	0%	
Neither Agree or Disagree	1	3%	
Somewhat Agree	0	0%	
Strongly Agree	29	94%	
No Opportunity to Observe	1	3%	

4. Options personal communicate effectively with the individual and his/her support team.

	Responses	Percentage	Of those responding 97% Strongly Agree or Somewhat Agree
Strongly Disagree	0	0%	
Somewhat Disagree	1	3%	
Neither Agree or Disagree	0	0%	
Somewhat Agree	2	6%	
Strongly Agree	28	91%	
No Opportunity to Observe	0	0%	

5. The responsiveness to problems or questions you may have had regarding Options services?

	Responses	Percentage	Of those responding 100% are Very Satisfied or Somewhat Satisfied
Very Dissatisfied	0	0%	
Somewhat dissatisfied	0	0%	
Neither Satisfied of dissatisfied	0	0%	
Somewhat Satisfied	2	7%	
Very Satisfied	28	93%	

6. The solutions provided to resolve your concerns?

	Responses	Percentage	Of those responding 97% are Very Satisfied or Somewhat Satisfied
Very Dissatisfied	0	0%	
Somewhat dissatisfied	0	0%	
Neither Satisfied of dissatisfied	1	3%	
Somewhat Satisfied	3	10%	
Very Satisfied	26	87%	

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7. The overall services provided for the individual?

	Responses	Percentage	Of those responding 96% are Very Satisfied or Somewhat Satisfied
Very Dissatisfied	0	0%	
Somewhat dissatisfied	0	0%	
Neither Satisfied of dissatisfied	1	4%	
Somewhat Satisfied	2	7%	
Very Satisfied	25	89%	

8. Options demonstrates an employment policy that eliminates unfair and discriminatory barriers of accessibility to jobs.

	Responses	Percentage	Of those responding 80% Strongly Agree or Somewhat Agree
Strongly Disagree	0	0%	
Somewhat Disagree	0	0%	
Neither Agree or Disagree	1	3%	
Somewhat Agree	2	7%	
Strongly Agree	22	73%	
No Opportunity to Observe	5	17%	

9. Options staff demonstrate a welcoming environment for their workers.

	Responses	Percentage	Of those responding 90% Strongly Agree
Strongly Disagree	0	0%	
Somewhat Disagree	0	0%	
Neither Agree or Disagree	1	3%	
Somewhat Agree	0	0%	
Strongly Agree	27	90%	
No Opportunity to Observe	2	7%	

10. Options staff value individual differences in age, experience, social customs, and cultural beliefs.

	Responses	Percentage	Of those responding 84% Strongly Agree
Strongly Disagree	0	0%	
Somewhat Disagree	0	0%	
Neither Agree or Disagree	1	3%	
Somewhat Agree	0	0%	
Strongly Agree	25	84%	
No Opportunity to Observe	4	13%	

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11. Options has provided our employees with information and support designed to introduce people with disabilities into our workforce.

	Responses	Percentage	Of those responding 91% Strongly Agree
Strongly Disagree	0	0%	
Somewhat Disagree	1	3%	
Neither Agree or Disagree	0	0%	
Somewhat Agree	1	3%	
Strongly Agree	27	91%	
No Opportunity to Observe	1	3%	